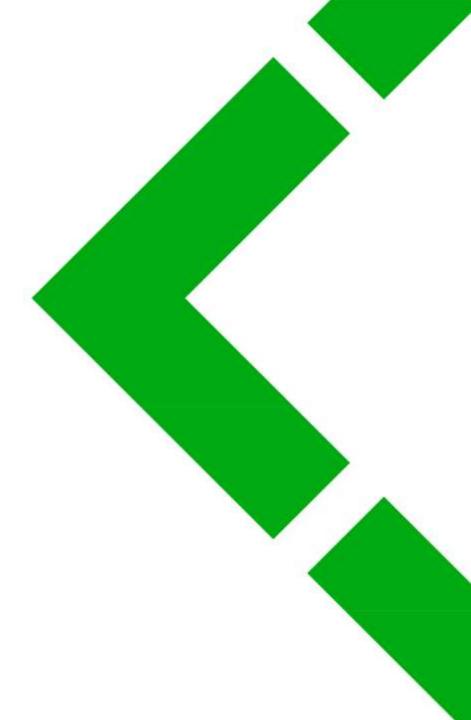


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GFGWay: S/4 HANA based business transformation

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Who are we?













Who is InfraBuild?

InfraBuild and Liberty Primary Metals Australia operating in the Metals, Mining, and Energy sectors in Australia.

Organisation Structure Australia

- 10 Distinct businesses operating in the Mentals and Mining sector.
- 176 sites geographically dispersed across Australia.
- **6,822 employees** based in Australia.
- Unique organisational cultures and ways of working.

Business Plan

- No Business Case has been created for SAP S/4 HANA implementation. This is a strategic project.
- Plan is the transition of all 10 businesses onto one single ERP Platform. Currently we are on 6 different ERPs.
- Templated approach with main question "Tell me why this won't work for you?"



Technology

- GFGWay ERP Program is the largest investment in IT applications & infrastructure for the business in 20 years.
- Implementation of SAP S/4 HANA 1809 with Mining and Metals Template in Collaboration with Deloitte.
- 6 ERPs (2 JDEs, 1 ECC, 1 S/4 HANA 1509, BPCS, SYMIX)
- 78 unique legacy systems, with some significantly old / highly customised and manually operated.
- 55 SAP System instances
- Inconsistent access and use for businesses with existing SAP systems.
- Pockets of low IT literacy due to ageing workforce.



What is the GFGWay

4 Core components of the GFGWay

GFGWay Governance & Control



GFGWay Nexus DMS



GFGWay Process Visualisation



GFGWay ERP

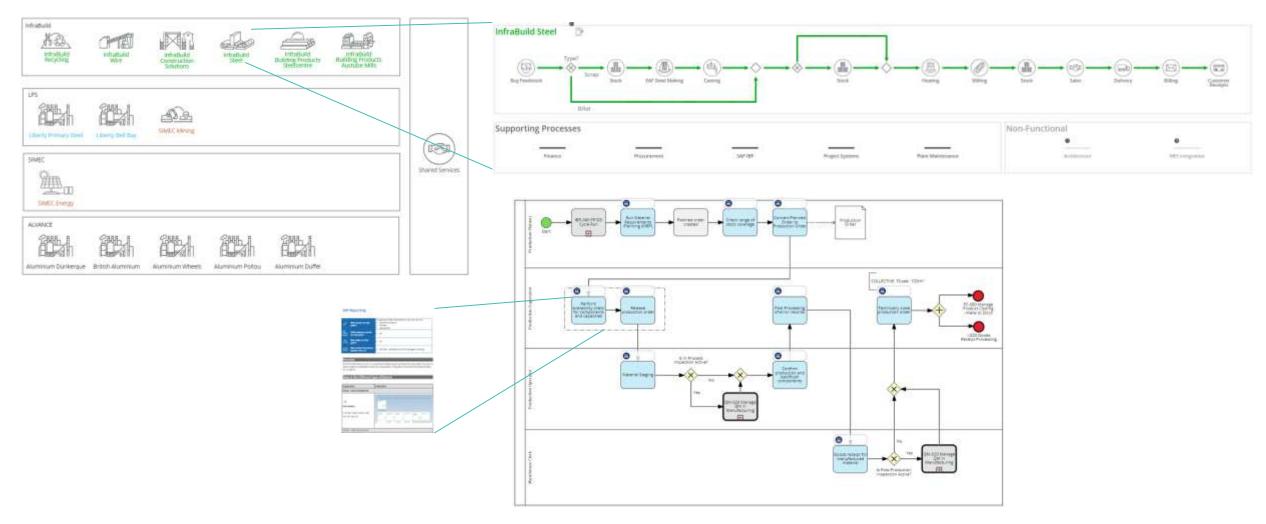


Governance & Maintenance & Support Framework



What is the GFGWay

GFGWay Business Process Visualisation SAP System process view





How have we created the template

Our approach encompasses the GFG Way framework, preconfigured solution accelerators, as well as Deloitte and GFG's combined knowledge of required industry adaptations, to deliver the global template and localised industry design

TEMPLATE GLOBAL



SHARED SERVICE **BUSINESS PROCESSES**

QUOTE TO CASH SOURCE TO PAY PLAN TO REPORT CENTRAL FINANCE

Business Unit based processes aligned to GFG Way

OUR INDUSTRY ACCELERATORS



Advanced Manufacturing Intelligent Mining Central Finance

Our manufacturing and mining preconfigured S/4HANA solutions

FIT GAP WORKSOPS



Business Process Solution Playback

Showcase Solution and challenge business "Why will this not work"

GFGWay ERP TEMPLATE



GFG Global Template

GFGWay TEMPLATE



GFG global template

INDUSTRY ADAPTATIONS







BANKING



Template adaptations to meet specific industry requirements

COUNTRY LOCALISATIONS



- Intra-state domestic Procurements with CGST & SGST
- Companies Act and Indian GAAP compliance
- Country specific layouts & outputs for Materials Management

Deloitte's regional repository of localisation requirements + GFG's unique country localisations

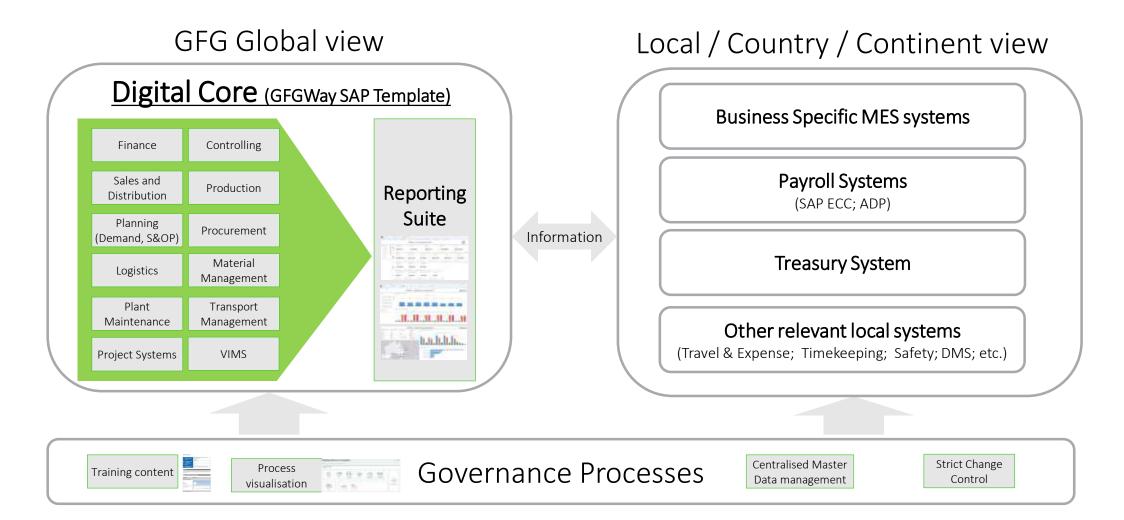
LOCALISED INDUSTRY DESIGN



Finalised design with country localisations and industry adaptions

LOCALISED INDUSTRY DESIGN

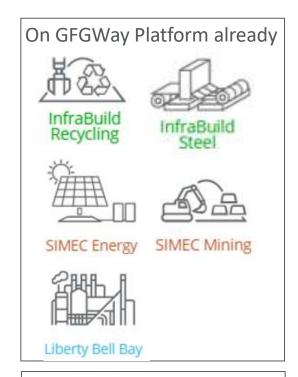
What are the contents of the template?

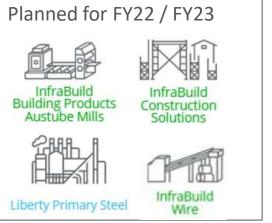




What is the footprint

SAP Analytics Safety Concur SuccessFactors Treasury Cloud IBP ARIBA MyAdvantage Consolidation **Enable Now** Sales and Controlling Production Finance Procurement Distribution S/4 HANA **Private Cloud** Commodity Material Plant Transport Project Systems 1809 Management Management Management Maintenance 1 Client Employee Mini GRC VIMS Quality Mgmt IDM Master Manganese MES Weighbridge Coal MES Secondary Steel OpenText DM Payroll On-premise system system MES system system system system

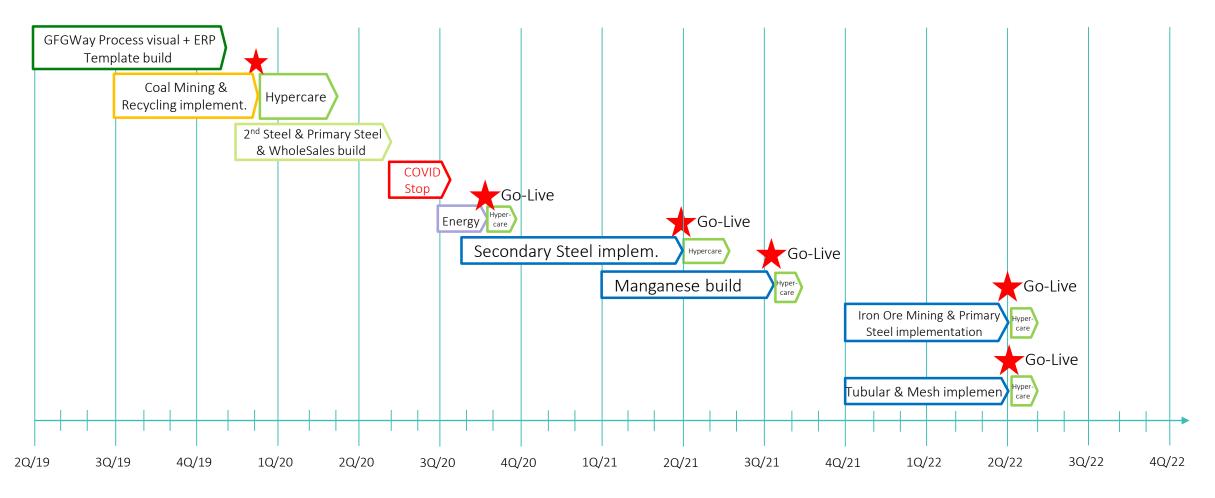






What is the timeline

We are not finished yet, took us longer than we anticipated, but we are on the right path





What issues have we faced so far

<u>Issues faced / overcome / partially overcome/ or not yet resolved:</u>

- Business Culture resistant to change Want's to keep it the old way → requires Leadership support
- Each business determines how they want to operate \rightarrow standard reporting & Leadership support
- Business process ownership across multiple businesses → not achieved as yet
- Heavy customisation of legacy environment (Systems and Processes) → has impacted costs
- **Data cleansing not appropriately executed** \rightarrow has impacted duration of data migration and hyper-care
- **Testing not executed on the right level of detail** \rightarrow has impacted hyper-care period
- MES integration systems ineffective to business need \rightarrow has impacted hyper-care period
- Lack of harmonised data across the organisation \rightarrow Master Data Management centralised
- Program Ownership changes → constant engagement with Stakeholders and buy-in, fortnightly
 SteerCom
- COVID → virtual delivery of ERP projects is possible
- SAP IBP Solution and integration in our business created a lot of challenges → We are still working on the improvement
- Different training approaches utilised (Self-training, Train-the-Trainer, Expert Training) → Each business needed tailored training approach. One fits for all did not work for us.
- **Fiori first approach** did not work for us ightarrow Awaiting the upgrade to enhance the Fiori ex. lacksquare



Which goals have we achieved

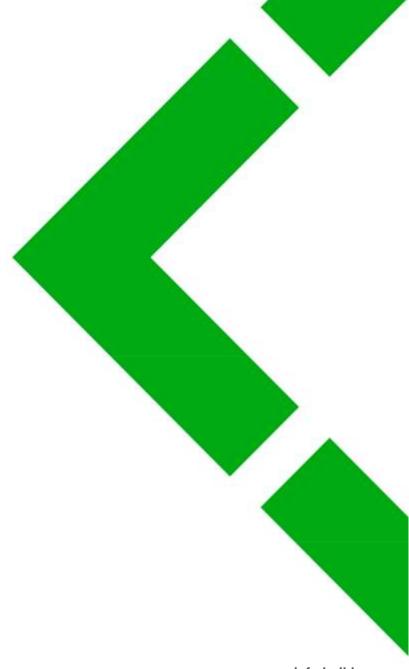
Goals achieved / partially achieved / or not yet achieved:

- Standard Business Process Template
- Standardised approach for new Roll-Outs (from Day1 to Detailed Solution Design in 6 weeks)
 - → "Tell me why this won't work in your business" instead of "What do you require to operate"
- Standard Chart of Accounts, One Business Partner view, one way of Supporting by IT
- Real-time end2end reporting capabilities across Finance and Supply Chain
- Model for accelerated Roll-out
 - 3 months end2end transition for businesses in existing industry, country, and Standard MES
 - Can be done by internal resources, "Change Management" largest effort
 - 5 6 months end2end transition for businesses in different industry, country, and Standard MES
 - Mix of internal and external resources, "Change Management" and Process changes largest effort
- 1 Platform for Recycling, Coal Mining, Steel Production, Manganese Production
 - Tubular Products, Mesh Production, Wire Products, Primary Steel and Iron Ore in preparation
 - Roll-out to further businesses in Europe in preparation



Thank you





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